§ 43.5

- (6) The cost, if any, which will be charged to the parent or eligible student for reproducing copies of records under §43.5.
- (7) The categories of information which the institution has designated as "directory information" under §43.20.
- (c) The notice given to a parent or eligible student under this section shall be in a language considered by the institution to be understandable by the parent or eligible student.

§ 43.5 Access to records.

Educational institutions shall give parents of students or eligible students, who are or have been in attendance at the institutions, access to student records, except as stated in §43.6.

§43.6 Limitations on access.

Educational institutions are not required to make available to students the following materials:

- (a) Financial records of the parents of the student or any information contained in those records
- (b) Confidential letters and statements of recommendations, which were placed in any student's record prior to January 1, 1975, and which are not used for purposes other than those for which they were specifically intended.
- (c) Those records listed in §43.2(e) which are exempt from the definition of *student records*.

§ 43.7 Access rights.

The right of access specified in §43.5 shall include:

- (a) The right to obtain a list of the types of student records which are maintained by the institution.
- (b) The right to inspect and review the content of those records.
- (c) The right to obtain copies of those records, the cost, if any, not to exceed the actual cost to the educational institution of reproducing the copies.
- (d) The right to a response from the institution to reasonable requests for explanations and interpretations of those records.
- (e) The right to an opportunity for a hearing to challenge the content of records.
- (f) If any material or document in the record of a student includes information on more than one student, the

right to inspect and review only that portion of such material or document as relates to that particular student or to be informed of the specific information contained in such part of such materials.

§43.8 Destruction of records.

This part does not prevent educational institutions from destroying any records, if not otherwise prevented by law. However, access shall be granted under §43.5 before destroying student records where the parent or eligible student has requested access. Only records which are no longer relevant or necessary may be destroyed, subject to §43.23(c).

§43.9 Procedures for granting access.

Each educational institution shall establish appropriate procedures for granting a request by parents for access to the records of their children, or by eligible students for access to their own records within a reasonable period of time. In no case shall access be withheld more than forty-five (45) days after the request has been made.

§ 43.10 Right to challenge.

Each educational institution shall give parents of students and eligible students, who are or have been in attendance at the institution, an opportunity to challenge the content of the student's records to:

- (a) Insure that the records are not inaccurate, misleading, or otherwise violating the privacy or other rights of students.
- (b) Provide an opportunity for correcting or deleting any inaccurate, misleading, or otherwise inappropriate data in the record.
- (c) Insert into such records a written comment by the parents or eligible students pertaining to the content of such records.

§43.11 Informal proceedings.

Educational institutions may attempt to resolve differences with the parent of a student or the eligible student regarding the content of the student's records through informal meetings and discussions with the parent or eligible student.